

What To Expect: Preparing for Your First Visit to MD Anderson in the Bay Area

Location: 18100 St. John Drive, Nassau Bay, TX 77058
on the campus of Houston Methodist St. John Hospital

Closest Parking: Adjacent to the care center

Hours: 8 a.m.-4:30 p.m., Monday-Friday

Phone: 713-745-9940

Center website: www.mdanderson.org/locations/bay-area

Directions: See enclosed map
for detailed directions.

Getting to Your Center

- For your appointment at MD Anderson we offer free parking for your convenience.
- If you need a copy of your appointment letter, contact the Business Services team at your care center.

Your First Visit

- You will begin your day registering with a patient access specialist. **For this, you will need a valid photo ID.** Otherwise, you will not be able to register. The registration process may take up to one hour. We ask that you arrive at your scheduled time for your registration appointment. This will be followed by your appointment with the doctor.
- The patient access specialist will review your insurance benefits and assign you a medical record number.
- You will be encouraged and shown how to sign up for myMDAnderson at my.mdanderson.org during registration. Prior to receiving a login, you can visit this site to find center-specific information and consent documents that you will be asked to sign during your first appointment. Once you have a login, this is a secure website where you can:
 - **View your schedule** • **Access your health information** • **Communicate with your care team**
- After meeting with the patient access specialist and completing registration, you will meet with one or more members of your health care team. They will review the medical information available, as well as your medical history, and perform a physical exam.
- Next, you may need to have medical tests. For example, you might need to give a blood sample or have an imaging test. This may be scheduled for your first day or at a later time.
- Once additional test results or scans are available, your doctor and care team will review them and discuss treatment plan options with you and your family.

Your Schedule

We strive to keep your wait times to a minimum, but please keep in mind that your appointment times may be delayed as we work to meet every patient's needs.

If you have questions about your wait, please ask the front desk staff. They are focused on meeting your needs and can provide you with a pager if you would like to leave the lobby.

If you have other questions about what to expect or if you cannot keep your appointment, please call your care center at the following number and ask to speak with a member of the Business Services team.

Quick Facts: What Makes MD Anderson Care Different

When you arrive for your first appointment with us, we want you to feel confident about your decision to be treated at MD Anderson.

We are devoted to evidence-based patient care, cancer research, education and prevention. Our goal is to provide you with the highest standard of care while ensuring your safety. This mission unites our employees and volunteers.

As a world leader in cancer care, we use the latest technology, innovative services and cancer research to develop a treatment plan designed to meet your individual needs.

Our Values, Services and Expertise

- We use a **team approach**. Our clinicians and scientists work together with you to understand and treat your cancer at a molecular level. This collaboration between specialists allows us to quickly bring our clinical expertise and research to you.
- Last year, our clinicians and researchers treated more than 400 types of cancer. The expert who treats you will not be just a highly qualified cancer doctor, but will have **sub-specialty expertise** in your specific type of cancer.
- We request your pathology results and may collect additional pathology specimens to study your disease in the laboratory. Evaluation of your diagnostic material is a significant part of diagnosing and treating your cancer effectively. That's why we employ **world-renowned pathologists**, who change or refine approximately 25% of patient diagnoses after the first appointment. This helps our physicians better determine the most appropriate treatment for you.
- Our radiologists will conduct a **personalized imaging study** of you based on your medical history and specific cancer to ensure accuracy and the lowest radiation exposure possible. Last year, our radiologists performed more than 500,000 diagnostic procedures for our patients.
- Our medical oncologists **specialize in diagnosing and treating cancer** using drug, hormone, biological and targeted therapies. Our surgeons and radiation oncologists are highly **skilled in robotic and minimally invasive techniques** that minimize short-term and long-term side effects for our patients.
- We offer **innovative clinical trials**, which are research studies in which patients volunteer to take part. These are led by our physicians in Houston. We also participate in collaborative clinical trials that span the globe. Your care team will work with you to determine if there is a clinical trial that offers a suitable treatment option for you.
- We understand that cancer can be overwhelming, so we also offer a wide array of **supportive care services** such as nutrition, integrative medicine, and genetic and personal counseling. And if you would like to talk to a survivor with the same or similar diagnosis as you, call Anderson Network at 1-800-345-6324.
- **We care about you.** Your individual needs are our concern.

MD Anderson in the Bay Area

On the campus of Houston Methodist St. John Hospital

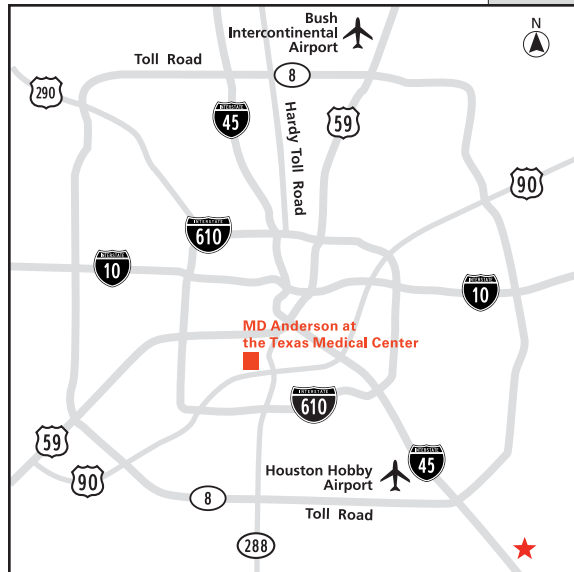
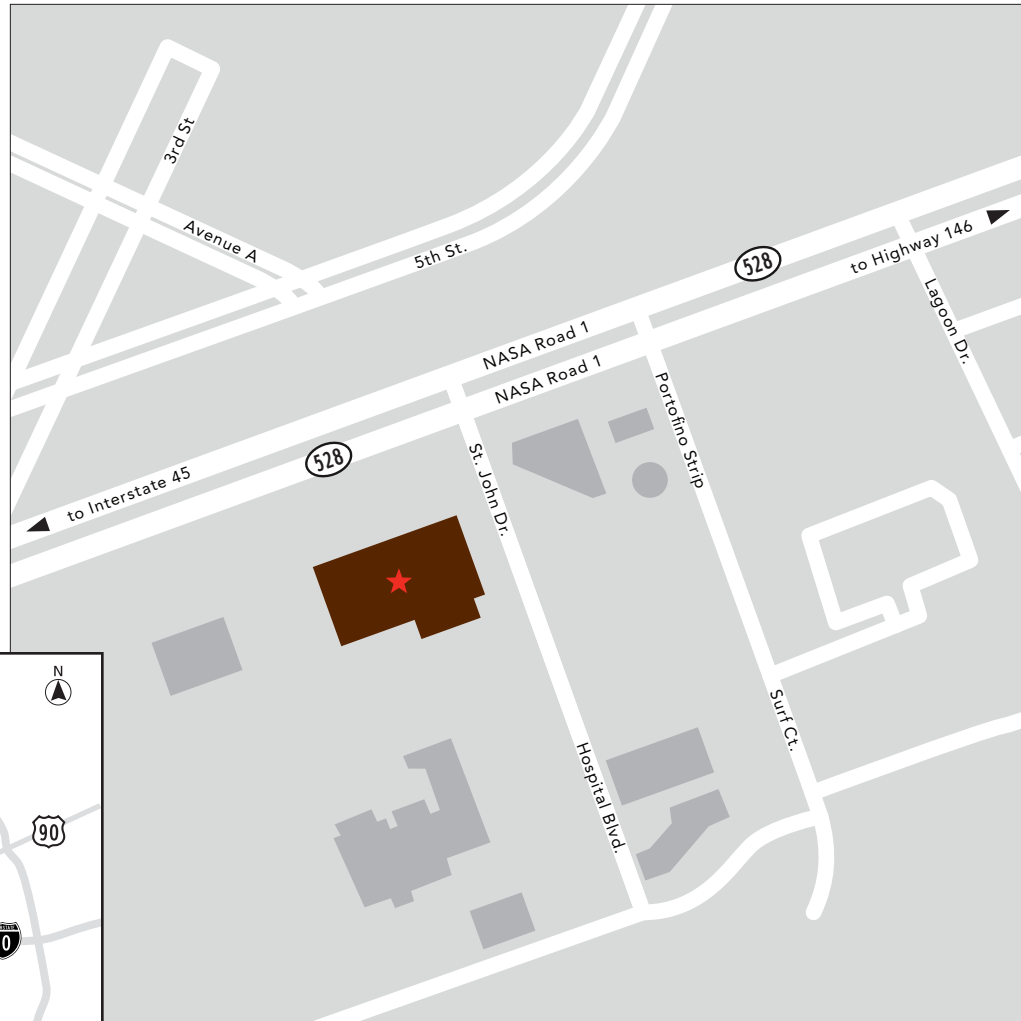
18100 St. John Drive
Nassau Bay, TX 77058

713-745-9940
Hours: Monday-Friday, 8 a.m.-4:30 p.m.

Directions from Houston

1. Travel south on Interstate 45
2. Exit No. 24, NASA Road 1 (Highway 528)
3. Turn left on NASA Road 1 (Highway 528)
4. Turn right on St. John Dr.

Treatment Center is on the right.



THE UNIVERSITY OF TEXAS
MD Anderson
Cancer Center

Making Cancer History®